

Attachment 3

ACCESS SERVICE

5. Ordering Options (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

The Telephone Company will establish a service date when the customer has provided a firm commitment for the service and sufficient information to allow for the processing of the Access Order. The date on which the service date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the Application Date and the Service Date.

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with service date interval guidelines.

(D)
(D)
(D)

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.1.1.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.2.2(C)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

(N)

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

(N)

Certain Telephone Company critical dates are associated with the service interval. These dates provide a means to determine the provisioning costs incurred at any point during the service interval. The critical dates for each Access Order will be provided to the customer on the firm order confirmation. These dates will be used to develop cancellation charges as set forth in 5.2.3(B)(3)(b) following. Cancellation charges are calculated by determining the provisioning costs the Telephone Company has incurred as of the last critical date completed.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.1 General (Cont'd)5.1.1.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.2(C) (1), or
- (C) The customer requests a service date beyond the applicable standard interval service date:

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1	7 days

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access, other services offered under the provisions of this tariff may be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, other services set forth in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply if an engineering review is required.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(C) Expedited Order Charge

- (1) Analog (Metallic, Telegraph, Video and Wideband Analog), Voice Grade, DS0 (Wideband Data, Generic Digital Transport) and High Capacity/Fiber Advantage DS1 Access Services

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (PT), Monday-Friday.

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; and a limit of four (4) DS1 circuits at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated and expediting will not be an option.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge applies on a per order basis, regardless of the number of circuits.

USOC	Analog/Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(C) Expedited Order Charge (Cont'd)

- (1) Analog (Metallic, Telegraph, Video and Wideband Analog), Voice Grade, DS0 (Wideband Data, Generic Digital Transport) and High Capacity/Fiber Advantage DS1 Access Services (Cont'd)

USOC	DS1 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXV	6 days	\$525.00
EODXT	5 days	\$575.00
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00

- (a) In addition to expedited order charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.
- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in (A), preceding, also applies.
- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.
- (2) For all Access Services, excluding Analog, Voice Grade, DS0 and High Capacity/Fiber Advantage DS1 Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(C) Expedited Order Charge (Cont'd)

- (2) For all Access Services, excluding Analog, Voice Grade, DS0 and High Capacity/Fiber Advantage DS1 Access Services (Cont'd)

(N)

If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

(N)

(T)

(M)

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 13.2.6 following.

(D)

(T)

(T)

- (a) Extraordinary Costs: The special construction terms and conditions specified in Tariff F.C.C. No. 2 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Tariff F.C.C. No. 2.

(T)

(T)

(D)

(D)

- (b) When the request for expediting occurs subsequent to the issuance of the access order, a Service Date Change Charge as specified in (A) preceding also applies.

(N)

- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.

(N)

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